



## **INSTITUTE OF ADVANCED NURSING STUDIES**

# Management of Violence (MoV) Train-the-Trainer Course

Class 1: 11/11/2024 – 22/11/2024

Class 2: 25/11/2024 - 6/12/2024 Class 3: 9/12/2024 - 20/12/2024

(Identical Class)

## **Organised by Institute of Advanced Nursing Studies**

The Nursing Council of Hong Kong has approved the Hospital Authority as a provider of Continuing Nursing Education (CNE) since 1 December 2005

#### **COURSE INFORMATION**

### **COURSE AIM(S)**

This program aims at establishing a pool of trainers specialized in violence management to meet the service need.

#### **COURSE INTENDED LEARNING OUTCOMES**

Upon completion of the course, the participants should be able to:

- 1. Demonstrate appropriate knowledge, skills and attitudes in relation to preventing and managing clinical violence.
- 2. To teach nurses, clinicians and other healthcare staff in the prevention and management of clinical violence.
- 3. Apply knowledge and problem-solving approaches to the training of other carers in the management of aggression / violence.

#### TARGET PARTICIPANTS

- Psychiatric registered nurses or above ranks; and
- have at least 3 years of experience working in psychiatric services involving in areas related in management of violence in HA hospitals.

#### **CLASS SIZE**

~20 per class

### LANGUAGE MEDIUM

Both English and Cantonese will be used in class. All written teaching materials and assessments will be in English.

## **COURSE DURATION**

Class 1: 11/11/2024 – 22/11/2024 Class 2: 25/11/2024 – 6/12/2024 Class 3: 9/12/2024 – 20/12/2024

### **COURSE DESIGN**

- Understand workplace violence related to nursing perspectives.
- Master the principles and methods in management of violence training for health care professionals.
- Describe practical considerations involved in implementing policies and practices related to management of clinical violence.
- Demonstrate skills in classroom teaching, psychomotor skills teaching and coaching in the practical laboratory.
- Design, deliver & evaluate training activities related to management of violence.
- Master the structure and process of group learning and coaching.
- Execute course administration skills and team-teaching co-ordination

# **TRAINING CONTENT**

Date Time	Day 1	Day 2	Day 3	Day 4	Day 5
09:00 – 11:00	Course Introduction  Health & Safety / Course Structure / Class rules / Objectives:  Wk 1: Ensuring familiarity with essential Knowledge and Skills.  Wk 2: Gaining confidence to pass on Knowledge and Skills to others.  Theory Part Introduction & Background of MoV HA Policy on Workplace Violence Roles, Responsibilities & Requirements of MoV Trainer	Theory Part  Concepts in Disengagement Techniques (DT)  De-escalation Skills  Escape Route  Safety Distance  Sideway Stance  Primal Response  Speed, Surprise & Skills	10-min Presentation  Grouping for Practice Part	Recap and Revision  Warm-ups and Safety (by trainees)  Practice Part  Strangle  Head Lock	Recap and Revision  Warm-ups and Safety (by trainees)  Trainees Demonstration on Teaching (DT) & Assessment
11:00 – 11:15	Break	Break	Break	Break	Break
11:15 – 13:15	Theory Part Learning & Teaching Theory Psychomotor Skills Acquirement Management of Difficult Behavior and Situation in Training	Theory Part Concepts in Teamwork Techniques (TT)  - Team Approach  - Roles of Head Person  - Roles of Limb Person  - Physical Restraint & Positional Asphyxia  - Joint Flexibility  - Onsite Incident Management	Practice Part  Punch & Kick  Wrist Grab	Practice Part  Bear Hug  Keys Grab  Rape	Trainees Demonstration on Teaching (DT) & Assessment  Summative Assessment, Feedback & Discussion on DT  Theory Part Assessment on Trainee
13:15 – 14:15	Lunch	Lunch	Lunch	Lunch	Lunch

Date Time	Day 1	Day 2	Day 3	Day 4	Day 5
14:15 – 15:15	Theory Part  Management of MoV Training  Lesson plan and classroom management  Venue & Equipment  Health Declaration  Safety Precaution  Nomination & Manpower  Time Management	Trainers Demonstration on Beginning of MoV Training Session (DT)  - Briefing among Trainers for Job Distribution  - Registration  - Health Declaration  - Safety Precaution  - Introduction & Objectives of Training	Warm-ups (by trainees)  Practice Part  Hair Pull  Collar Grab	Warm-ups (by trainees)  Trainees Demonstration on Teaching (DT) & Assessment	Warm-ups (by trainees)  Practice Part  Escorting
15:15 – 15:30	Break	Break	Break	Break	Break
15:30 – 17:30	Preparation & Grouping for 10-min Presentation on Day 3  Theory Part  Warm Up  Causes of Violence and Risk Assessment  PEACE Model and Safewards  Post Incident Debriefing	Trainers Demonstration on Beginning of MoV Training Session (DT)  - Warm Up  - Team Approach  - De-escalation Skills  - Escape Route  - Safety Distance  - Sideway Stance  - Primal Response  - Speed, Surprise & Skills	Practice Part  Pony Tail  Teaching Delivery Skills  Group Discussion & Evaluation Individual Evaluation	Trainees Demonstration on Teaching (DT) & Assessment  Teaching Delivery Skills  Group Discussion & Evaluation Individual Evaluation	Practice Part  Various Secure Holds  Teaching Delivery Skills  Group Discussion & Evaluation Individual Evaluation

Date Time	Day 6	Day 7	Day 8	Day 9	Day 10
09:00 - 11:00	Recap and Revision	Portfolio Building	Recap and Revision	Recap and Revision	Warm-ups and Safety (by trainees)
	Warm-ups and Safety (by trainees)	Lesson Plan Preparation	Warm-ups and Safety (by trainees)	Warm-ups and Safety (by trainees)	Trainees Demonstration on Teaching (TT) & Assessment
	Practice Part  3-person Team  Planned Approach	Recap and Revision Warm-ups and Safety (by trainees)  Practice Part  Exchange of Upper Rest Position & Lower Rest Position Aid Breathing Floor De-escalation (Prone)	Practice Part  Floor De-escalation (Supine)  Standing Patient From Floor (Prone)  Standing Patient From Floor (Supine)	Trainees Demonstration on Teaching (TT) & Assessment	
11:00 – 11:15	Break	Break	Break	Break	Break
11:15 – 13:15	Practice Part  Relocation / Walking  Chair De-escalation	Practice Part  Leg Hold  Change Team Member	Practice Part  Separation Two Patients Fighting  Turning Patient	Trainees Demonstration on Teaching (TT) & Assessment	Trainees Demonstration on Teaching (TT) & Assessment
13:15 –14:15	Lunch	Lunch	Lunch	Lunch	Lunch
14:15 – 15:15	Warm-ups (by trainees)  Practice Part  Prone Controlled Descent to Knee	Warm-ups (by trainees)  Practice Part  Supine Controlled Descent to Sitting  Supine Controlled Descent to Floor	Warm-ups (by trainees)  Practice Part  Seclusion Exit  Doorway	Trainees Demonstration on Teaching (TT) & Assessment	Warm-ups (by trainees)  Scenario-based Drill Assessment  Theory Part  Design & Implementation Scenario-based Drill

15:15 – 15:30	Break	Break	Break	Break	Break
15:30 – 17:30	Practice Part  Prone Controlled Descent to Floor	Practice Part  Supine Controlled Descent to Floor	Practice Part  Rail Removal  Physical Restraint	Trainees Demonstration on Teaching (TT) & Assessment	Free Practice & Trainers Consultation
	Teaching Delivery Skills	Teaching Delivery Skills	Holding Patient Lying Supine on Bed	Teaching Delivery Skills	Summative Assessment, Feedback & Discussion on TT
	Group Discussion & Evaluation Individual Evaluation	Group Discussion & Evaluation Individual Evaluation	Teaching Delivery Skills  Group Discussion & Evaluation Individual Evaluation	Group Discussion & Evaluation Individual Evaluation	Final Discussion & Evaluation

Venue: MoV Training Centre, 2/F, Block S, Castle Peak Hospital

#### **TEACHING & LEARNING STRATEGIES**

- 1. Lectures
- 2. Case discussion and sharing
- 3. Demonstration and practice

# **AWARD OF CERTIFICATE**

An electronic Certificate of Attendance will be awarded to those participants who have completed the whole course.

#### **CNE POINTS**

This course is equivalent to 70 CNE points.

# **COURSE DIRECTOR**

Mr. Kenny TSANG Manager(N), HAHO

Tel: 2300 6194 Email: tcc120@ha.org.hk

## **COURSE COORDINATOR**

Mr. Tze Hang LIU WM(7D), KH, KCC

Tel: 3129 6410 Email: <a href="mailto:lth065@ha.org.hk">lth065@ha.org.hk</a>

### **LIST OF SPEAKERS**

#### Class 1

Mr. Liu Tze Hang

Mr. Wu Man Nok

APNP, KH

Mr. Yim Lok Man, Norman

APNP, UCH

Ms. Yim King Man, Sita

RNP, KH

Mr. Au Yeung Yat Sing

RNP, QMH

Class 2

Mr. Chan Ka Ho

Mr. Lee Yun Sang

Mr. Yu Chun Lok

Mr. Chan Tung

Mr. Chan Tung

Mr. Tsang Pong Yu

NC, KEC

APNP, CPH

APNP, AHNH

RNP, CPH

RNP, KCH

Class 3

Mr. Au Sek Hang
ANC, HKEC
Ms. Lee Ming Wun, Emily
APN, PYNEH
Ms. Cheng Man Ting
APNP, TPH
Mr. Lau Pui Wa
RNP, KCH

#### **ENQUIRY**

Mr. Tze Hang LIU WM(7D), KH, KCC

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